

Upgrade to a uPerform® Cloud Subscription

New features faster. Less hassle. Better support.

With a uPerform Cloud subscription you can focus your time and attention on developing and delivering learning content, rather than managing the technology behind it. The subscription provides all the benefits and capabilities of the award-winning on premise software but eliminates the time and costs associated with building and maintaining your own server infrastructure.

A uPerform subscription is available for new and existing customers right now. Whether you've been using uPerform for years and have thousands of documents or you're just getting started, our experts can set you up and migrate your content quickly.

New Features Faster

Our uPerform SaaS platform is in continuous development, delivering new features multiple times per year at an accelerating pace. By converting to a subscription, you'll get these capabilities and updates as they are released and can start using them immediately. No need to wait for your internal team to schedule the upgrade. You'll always be sure you are working with the most current and secure environment.

Less Hassle

Your uPerform subscription provides continuous, reliable access to your content and tools worldwide. Managed by our expert operations team and deployed with state-of-the-art infrastructure, upgrading to a subscription reduces your server acquisition and maintenance costs allowing you to spend more time growing and sustaining your adoption strategy.

- Automated upgrades and patches
- uPerform managed administration and maintenance
- 24/7/365 monitoring backed by on-call engineers
- Robust backups and disaster recovery
- Secure data storage and access
- Data resides in the US, Canada, Germany, or Australia

Better Support

Your uPerform subscription runs on our global infrastructure. It is monitored continuously and maintained meticulously. We have experienced administrators, expert system operators, and specialized tools to proactively troubleshoot,

diagnose, and solve problems. On rare occasions when you run into a technical problem, you'll be back up at full efficiency quickly with the confidence that the issue is fully resolved.

Personalized Learner Experiences

Learning Library is designed to provide the easiest access to and the best presentation of your learning content, whether it is being viewed in a large desktop browser window, a sidebar in your key enterprise app, or on a mobile device. It automatically adapts its layout and interactions to the window size, ensuring your content is front and center at all times.

You can brand the Learning Library for your organization, and learners can personalize its layout and consume your content in many different formats. New course and simulations skins are included as well. We're constantly improving the learner experience because we know that if no one uses it, it doesn't matter how great your content is.

Better In-application Help

Web applications are implemented using an amazing variety of technologies and techniques. While our Web App Connector works well with many web apps without any tweaking, uPerform subscription customers benefit from our latest understanding of individual applications and suites without having to download, install, or keep track of versions.

Auto-updating Authoring Client

One of the challenges for a content producer is getting the client installed on their computer and keeping it up to date. With our auto-updating client, it only has to be installed once. After that, every time it runs it connects to the server and performs any necessary updates.

Powerful Analytics and Reporting

Reporting is now driven by our new analytics engine. Custom reports can access a whole host of new data. It's also many times faster and doesn't put any burden on your content database. Building our product on proven SaaS infrastructure lets us take advantage of new technologies and get the latest performance, scalability, reliability, and security for all of our customers.

Improved Administration Experience

We haven't forgotten about uPerform and project administrators either. The admin experience has been overhauled in Management Center to modernize its look and feel, make navigation more intuitive, and surface commonly used functions like publishing for easier access.

More on the Way

uPerform subscriptions leverage world-class SaaS infrastructure, so we can build new features and get them to you as soon as they are ready. Try them out in your Preview environment for a couple weeks before they appear in Production. Bug fixes are delivered even more quickly. We can also take advantage of new SaaS services to deliver capabilities such as SCIM and OAuth/FHIR APIs for user management and systems integration.

What are you waiting for? Convert to a uPerform subscription today!

<https://www.uPerform.com/subscription>



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