

uPerform® Sub-Processors

To deliver the Services, ANCILE Solutions, Inc. (“ANCILE”) and its Affiliates may use third-party data processors (“Sub-Processors”) and uPerform Affiliates to Process Customer Data. Capitalized terms not specifically defined in this document will have the same meaning as in the Data Processing Addendum or in the Master Subscription Agreement or other written agreement covering the same subject matter executed by ANCILE.

Third Party Sub-Processors:

Sub-Processor	Location	Purpose
Sumo Logic, Inc.	USA	SaaS Product and Infrastructure Logging
Amazon Web Services, Inc.	USA	Hosting Provider and GenAI Services
Zendesk, Inc.	USA	Support Ticketing System Provider
ChurnZero, Inc.	USA	Customer Engagement and Adoption
GitHub, Inc	USA	Code Repository Vendor
Microsoft Corporation	USA	Electronic Communication Provider
Slack Technologies, LLC	USA	Internal Communication Provider
Zoom Video Communications, Inc.	USA	Video Meeting Vendor
Microsoft Azure	USA	GenAI Services
OpenAI, LLC	USA	Internal Use GenAI Services

ANCILE Affiliates with personnel that may be used to Process Customer Data:

Affiliate	Location	Purpose
ANCILE Solutions Ltd.	United Kingdom, Australia	Supporting the provision and maintenance of the Services
ANCILE Solutions GmbH	Germany	Supporting the provision and maintenance of the Services

Last updated September 8, 2025.